

## TERMS & CONDITIONS

### 1. Orders, Requests & Cancellations

#### 1. Borrelplank Delivery

- a. All Borrelplank (snack platters) and Bites Boxes have to be ordered at least 48 hours prior to the delivery date.
- b. The classic Borrelplank snack platter costs €14,50 p.p. (excl. 9% VAT). Orders need to be made for at least 15 people; this product is not available for smaller parties. Got something smaller to celebrate? Consider our Bites box!
- c. The Borrelplank buffet consists of similar ingredients as used in our classic snack platters as well as some extra snacks (e.g. gougeres, grilled vegetables, larger selection of dips etc). It also includes styling on location. Costs will be determined based on party size and personnel needed on location.
- d. The Bites Box costs €150,- excl. 9% VAT and consists of 3 x 15 bites (45 in total). The bites included can vary but are made of seasonal ingredients including meat and fish products. Please specify in your order if you would like to receive a fully vegetarian or vegan box!
- e. Orders can be changed or canceled up to 48 hours prior to the delivery, afterwards the full amount will be charged.
- f. Please clearly indicate where and at what time the borrelplank may be delivered while placing your order.

#### 2. Catering on Location

- a. We do not arrange styling and equipment hire for parties of less than 20 people.
- b. All other logistical matters depend on the nature of the request.
- c. In your request please indicate your wishes clearly. For example, tell us what type of catering you would like, which accommodations you need (plates, glasses, drinks, decorations), whether you have people with special dietary requests, if you have any ideas for dishes/preferences for cuisines.

### 2. Delivery & Transport (Borrelplanken)

1. Delivery & Material Pick-Up is conducted by our trusted transport partner Tring Tring.
  - a. Delivery costs amount to €35 (one-way) and €60 (return).
  - b. For delivery to locations outside the ring and in Amsterdam Noord, higher costs may be charged.
  - c. We will agree on a time and place for the pick up of the materials during the order process.
2. You can of course also arrange pick-up and return of the materials yourself at no charge. Please indicate that during your order.

### 3. Costs & Offers

1. While our Borrelplank Snack Platters & Bites Box have a fixed price per person/product, the prices for catering on location depend on the project & services requested.
2. Prices mentioned on the website and brochure for catering services are indications.
3. All costs are paid via invoice, before or after the event.

### 4. Materials

#### 1. Borrelplank Snack Platters

- a. The snack platters are delivered on wooden boards. Dips and smaller snacks are delivered in small bowls and cups.
- b. As a general rule, all materials need to be returned cleaned.
- c. Please make sure to return all materials as listed on the form you receive with the delivery. There will be costs charged for missing materials.
- d. If you cannot clean the materials before returning them to us, that is of course also not a problem. We will clean them for you, however, cleaning costs of €20 will be charged.

#### 2. Catering

- a. If we rent equipment for your event it will usually be picked up by the rental company the next day (if the event takes place in the weekend, it is usually picked up the following working day).
- b. We will inform you about the precise logistics leading up to the event.